

# Shopmobility Schemes in Nottinghamshire and the surrounding areas

Promoting access  
and independence

**Shopmobility** 



**Shopmobility**



**disability  
nottinghamshire**

**Registered Charity Number 1131621**

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All information contained within this booklet is correct to the best of our knowledge at the time of going to press. Whilst every effort has been made to ensure the accuracy of the information, Disability Nottinghamshire cannot accept responsibility for any errors or omissions that may have been made.

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**This booklet is available in large print, audio tape, Braille and plain text formats. Please contact (01623) 658060 for copies or further information.**



# disability nottinghamshire

## About us

Disability Nottinghamshire, formerly DIAL Mansfield & District, has been providing a free, confidential and impartial service of information and advice on any aspect of disability for over 27 years. The service is open to disabled people of all ages, their family, friends and carers, as well as professionals and students throughout Nottinghamshire.

The service is provided by a team of staff and volunteers who have a personal experience of disability, and have the necessary expertise and knowledge to pass on valuable information and advice.

We are a registered charity and user led organisation.

Disability Nottinghamshire meets the requirements of the Community Legal Service Quality Mark Standard for General Help in Welfare Benefits.

## Contact us

1 Byron Street, Mansfield, Notts, NG18 5NX

**Advice Line: (01623) 625 891**

Fax: 01623 427 753

Text Phone: 01623 656 556

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Website: [www.disabilitynottinghamshire.org.uk](http://www.disabilitynottinghamshire.org.uk)



# Introduction to the Shopmobility Scheme

The majority of local Shopmobility schemes are self-funding and are either charitable organisations established by local authorities, or are managed by their local shopping centre. The schemes aim to promote equality of access and encourage independence for people with disabilities (permanent or temporary) by providing mobility equipment such as powered scooters, manual wheelchairs and/or powered wheelchairs.

The Shopmobility scheme unlocks many access barriers faced by disabled people, and the network of schemes throughout Nottinghamshire and the surrounding area gives people the independence to travel, shop and visit places of interest.

## **What is Shopmobility?**

Shopmobility is a scheme which lends manual wheelchairs, powered wheelchairs and powered scooters to members of the public with limited mobility to enable them to shop and visit leisure and commercial facilities within a town, city or shopping centre.



## How do I use Shopmobility?

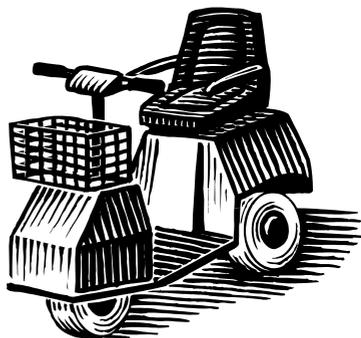
Each scheme varies so it is important to contact the Shopmobility service you wish to use prior to the first visit. A member of staff or volunteer will give you all the information you need.

Most schemes ask that you bring identification containing your name and address on your first visit; this is so that schemes can complete a registration form and keep a record of your details. Many schemes will issue you with a membership card, and this can simply be shown on repeat visits.

Once you have registered, a member of staff will talk to you about the sort of mobility equipment you require and feel comfortable using, and which will be most suitable for your needs.

Many schemes prefer you to book in advance, and this is indicated alongside each entry in this booklet. You may also be able to book a volunteer escort to accompany you whilst out and about. Some schemes also have escorts who are trained to guide people with visual impairments; once again, this is indicated alongside the entry.

The opening times given for each scheme are the usual opening hours. Some schemes may open on certain Sundays and Bank Holidays - check before you visit.



# Eligibility and Costs

## **Who can use Shopmobility?**

Shopmobility is available to anyone whether their disability is permanent or temporary. It is available for people with injuries and long or short term disabilities, in fact, anyone who needs help with mobility.



## **How much does it cost?**

Each scheme operates differently; some provide a free service whilst others make a charge. If a charge is made, this is indicated alongside each entry in this booklet.

## **Why is Shopmobility necessary?**

With the introduction of shopping malls and pedestrianised areas, it has become increasingly difficult to access all areas of a town or city if you have a mobility impairment. Shopmobility schemes actively encourage inclusion and equality by providing mobility equipment for anyone to use. With Shopmobility, you can continue to access your local centre either independently, or with family and friends.

## What points do I need to consider when using Shopmobility equipment?

- Always **keep to a reduced speed** when in busy or confined areas.
- **Be courteous and show consideration** for other users of the town, city or shopping centre. Remember that pedestrians often stop suddenly, and you may not be able to stop as quickly, so reduce your speed and keep your distance.
- Always **follow the special instructions** which the Shopmobility scheme gives you about the use of the equipment.
- Reduce your speed when going round a corner.
- If leaving a powered vehicle unattended, **always take the key with you.**
- **Use dropped kerbs** whenever possible, and when climbing kerbs approach them at right angles.
- **Never** let anyone else use the scooter you have been issued with.
- **Never** let anyone ride on your vehicle with you even if this is a small child, as this upsets the balance of the vehicle.
- If you have an accident of any sort, **always let your Shopmobility know**, so that they can give the vehicle a safety check before somebody else uses it, and take any other action which may be required.





## **How to use the listings in this booklet**

Shopmobility Schemes are listed in sections alphabetically by county, and then by city or town. Contact details are given, followed by details of the opening times and the service and/or facilities provided.

The information given in the booklet is a guide only. Individual schemes should be contacted for full details of the services available from them.

Many (but not all) Shopmobility schemes meet certain criteria set out by the Department for Transport (DfT). If a scheme meets the criteria, this is indicated alongside the appropriate entry in this booklet.

The criteria are as follows:

The scheme should be open to all people with a disability, whether temporary or permanent, regardless of their place of residence. The scheme has manual and powered wheelchairs and scooters.

Car parking:

- a) Car parking should be available at no more than forty metres.
- b) Car parking should be provided for Blue Badge holders and non Blue Badge holders who use the scheme.

The scheme operates for at least four hours on normal shopping days, excluding Sundays.

# Shopmobility schemes in Nottinghamshire and the surrounding area

## Nottinghamshire

### Arnold:

Car Park, Croft Road, Arnold, Nottingham, NG5 7DX.  
Tel: (0115) 966 1331, Fax: (0115) 955 3612.

**Open:** Mon-Sat, 9.15am-1.45pm (except Weds, 9.15am-12pm).

Meets DfT criteria (see page 8).

Has manual wheelchairs, powered scooters and powered wheelchairs.

Equipment can be booked in advance but not necessary.

- Parking is available close to the office, and for Blue Badge holders who do not use the scheme
- Accessible toilet facility available

### Beeston:

Ground Floor, Multi Storey Car Park, Styring Street, Beeston, Nottingham, NG9 1FZ. Tel: (0115) 917 3788.

**Open:** Mon-Sat, 9.30am-4pm

- Has manual wheelchairs and scooters
- £1 charge for 2hrs. No membership fee
- Accessible toilet facility available (currently location under review)

## **Mansfield:**

Ground Floor, Walkden Street Car Park, Mansfield,  
Nottinghamshire, NG18 1QN

Tel: (01623) 655222, Fax: (01623) 463065

**Open: Mon-Sat, 9am-4pm**

Available to registered members only

Has manual wheelchairs, powered scooters and  
powered wheelchairs

- There is a charge made for hire of equipment
- Parking is available close to the office
- Accessible toilet facility available

## **Nottingham City:**

Broadmarsh Shopping Centre, Stanford Street,  
Nottingham, NG1 6AE. Tel: (0115) 915 3888  
and, Victoria Centre, Nottingham. Tel: (0115) 915 3888

**Open: Mon-Sat, 9am-4.45pm**

Meets DfT criteria (see page 8)

Has a simple application procedure, and then a  
membership card is issued.

Equipment can be booked on the day, subject to  
availability.

Has manual wheelchairs, powered scooters and  
powered wheelchairs.

- Parking is available close to the office, and for Blue  
Badge holders who do not use the scheme. Parking is  
free at Broadmarsh; four hours free parking is  
available at Victoria Centre
- Accessible toilet facility available

## **Retford:**

Car Park, Chancery Lane, Retford, Nottinghamshire, DN22 6EU. Tel/Fax: (01777) 705432.

**Open:** Tues-Fri, 9am-4pm. Sat, 8.30am-4pm

Has manual wheelchairs, powered scooters and one powered wheelchair.

- Equipment must be booked in advance.
- Parking is available close to the office.
- Accessible toilet facility available.

## **West Bridgford:**

Car Park, Bridgford Road (next to library), West Bridgford, Nottingham, NG2 6AT. Tel: (0115) 981 5451.

**Open:** Mon & Wed, 10am-2pm

Has manual wheelchairs and powered scooters.

Membership fee.

Equipment must be booked in advance.

- There is a charge made for hire of equipment.
- Parking is available close to the office.
- Accessible toilet facility available.

## **Worksop:**

Priory Centre, Bridge Place, Worksop, Nottinghamshire S80 1DG. Tel/Fax: (01909) 478200.

**Open:** Mon-Fri, 9am-5pm. Sat, 9am-1pm

Has manual wheelchairs, powered scooters and powered wheelchairs, walking frames, medical aids etc. There is a charge made for hire of equipment.

- There is free parking outside the office.
- Parking is available for Blue Badge holders who do not use the scheme, however, there is a charge for this.
- Accessible toilet facility available (upstairs).

# Surrounding areas

## Derbyshire

### Chesterfield:

Ground Floor, Multi Storey Car Park, New Beetwell Street, Chesterfield, Derbyshire, S40 1QR.

Tel: (01246) 559331, Fax: (01246) 559328.

**Open:** Mon-Sat, 10am-4.30pm (winter opening hrs)

- Parking is available close to the office.

### Derby:

Eagle Centre Car park Basement 31, The Moreledge, Derby, DE1 2AW. Tel: (01332) 200320.

**Open:** Mon-Sat, 9.30am-4pm

Has manual wheelchairs, powered scooters and powered wheelchairs.

- Parking is available close to the office.
- Accessible toilet facility available.
- Membership fee.

### Ilkeston:

High Street, Ilkeston, Derbyshire, DE7 5JA.

Tel: (0115) 932 4956.

**Open:** Tues-Sat, 9am-2.30pm

Meets DfT criteria (see page 8).

Has manual wheelchairs, powered scooters and powered wheelchairs.

- Parking is available close to the office.
- Accessible toilet facility available.

### **Swadlincote:**

10 West Street, Swadlincote, Derbyshire, DE11 9DE.

Tel: (01283) 210770.

**Open:** Mon & Thurs, 10am-1pm. Tues & Fri, 10am-2pm.

Meets DfT criteria (see page 8).

Has manual wheelchairs and powered scooters

- Parking is available close to the office, and for Blue Badge holders who do not use the scheme.
- Accessible toilet facility available.

## **Leicestershire**

### **Loughborough:**

Town Hall, Market Place, Loughborough, LE11 3EB.

Tel: (01509) 634706.

**Open:** Mon-Sat, 9am-4pm.

Meets DfT criteria (see page 8).

Has manual wheelchairs, powered scooters and powered wheelchairs.

- Equipment must be booked in advance.

### **Market Harborough:**

Tel: (01858) 410864

**Open:** Tues, Thurs & Fri, 10am-3.30pm

## **Lincolnshire**

### **Lincoln:**

**Bus Station, Melville Street, Lincoln, LN5 7HW.  
Tel: (01522) 514477, Fax: (01522) 800100.**

**Open: Mon-Sat, 9am-12noon and 1pm-4.30pm**

**Has manual wheelchairs, powered scooters, powered wheelchairs and rollators (walkers). Equipment must be booked in advance.**

- **There is a charge made for hire of equipment.**
- **Parking is available close to the office.**
- **Accessible toilet facility available.**
- **Visiting users with identification are welcomed.**

### **Scunthorpe:**

**Tel: (01724) 297418**

**Open: Mon-Sat, 9.30am-4.30pm**

## **South Yorkshire**

### **Doncaster:**

**Lower Mall, Frenchgate Car Park, St Sepulchre Gate, Doncaster. Tel: (01302) 760742.**

**Open: Mon-Sat, 9am-4pm**

**Has manual wheelchairs and powered scooters (long-term loans available).**

**Equipment can be booked on the day, subject to availability.**

- **There is a charge made for hire of equipment.**
- **One off membership fee.**
- **Accessible toilet facility available.**

### **Sheffield Meadowhall:**

**Meadowhall Shopping Centre, Sheffield, S9 1EP.**

**Tel: 0845 600 6800, Fax: (0114) 256 8666.**

**Open: Mon-Fri, 10am-9pm. Sat: 9am-7pm. Sun: 11am-5pm.**

**Meets DfT criteria (see page 8).**

**Has manual wheelchairs and powered scooters.**

**Equipment must be booked in advance for scooters.**

- **Parking is available close to the office, and for Blue Badge holders who do not use the scheme.**
- **Accessible toilet facility available.**

**Barnsley: Tel: (01226) 786006**

**Open: Mon-Sat: 8.30am-3pm**

**Sheffield City Centre: Tel: (0114) 281 2278**

**Open: Mon-Fri: 9am-3.30pm**

For details of Shopmobility Schemes in other areas, contact us as we have access to the comprehensive national directory (covering England, Scotland, Wales, Northern Ireland, Republic of Ireland and Jersey).

**Advice Line: (01623) 625 891**



**Do you have some regular  
spare time available to offer?  
Join our friendly team!**

## **Volunteer Now!**

**If you are a disabled person, carer or  
have experience of disability,  
Disability Nottinghamshire needs your  
time and talents to help others.**

**Why not try volunteering as an:**

- ◆ **Adviser or fundraiser**
- ◆ **Administrator or receptionist**
- ◆ **Researcher or statistician**

**Full training and support will be given**

**To enquire about volunteering call:**

**(01623) 658 060**

**or email [advice@disabilitynottinghamshire.org.uk](mailto:advice@disabilitynottinghamshire.org.uk)**



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